Hotel encourages ponytails

Going Bananas

Hotel encourages ponytails Delhi Times The Times of India, September 22, 2005

A five star hotel in India is encouraging its senior employees to sport pony tails. All senior executives of the Lemon Tree Hotel in Gurgaon, wear ponytails tied with yellow ribbon. General Manager Rahul Pandit said, "it's very inspirational in the company, when people say they want to get promoted, they are not saying: "Hey, I want the next grade. Its hey, when can I actually keep a ponytail?" Managers at the hotel believe the sight of senior staff with ponytails makes customers feel more relaxed. Gaurav Pallial, another executive said, "Whenever you visit a five-star hotel, people are hesitant to approach the man on the desk as he looks too damn busy. Here, people walk up and the first question they ask is, 'What's about the ponytail?', so it's a nice ice breaker." The hotel's grooming manual stipulates a maximum length of three inches for ponytails.

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